

**YES
CAN**

My feedback,
good or bad,
can make a difference.

Please complete this form and hand it to a Southern Cross Care employee, place it in our secure feedback box or post it to this address:

PO Box 155, Glen Osmond, SA 5064 AUSTRALIA

About you (optional)

Date _____

Name _____

Address _____

Contact number(s) _____

Email _____

Would you like this to be treated confidentially? Yes No

What would you like to tell us?

**Better
for life[®]**



What would you like to tell us? - continued

Is there anything in particular you think we should do?

Would you like a formal response from us? Yes No

How would you like us to respond to your feedback?

In person Over the phone Via email In Writing

How likely are you to recommend Southern Cross Care to family and friends?

0	1	2	3	4	5	6	7	8	9	10
Not at all likely					Extremely likely					

Address

Southern Cross Care internal use only

Feedback Log Number:..... Receipt Date:/...../.....

Added to Continuous Improvement Plan Not applicable or no further action required