



Home Care Pricing Schedule (Melbourne)



Established as a not-for-profit in 1968, Southern Cross Care has been providing quality services to members of our community for more than 50 years. We understand that your home is where your heart is, where your memories are, and where you feel safe and comfortable. We also understand that to live independently in your own home for as long as possible, you may need a little support. That is why we offer a wide range of quality Home Care services to help you live Better for life, at home.

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home care package funding	Annual	\$9,026.45	\$15,877.50	\$34,550.90	\$52,377.50
Home care package funding	Per fortnight	\$347.17	\$610.67	\$1,328.88	\$2,014.52
Basic Daily Fee paid by you	Per fortnight	\$138.32	\$146.16	\$150.36	\$154.28

Note: The Home Care Package funding amounts are current as at 20th September 2021. Further information about your contributions is available on My Aged Care.



Care Management

Care management includes coordination of care and services that will help you achieve the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed, will require some level of care management.

Approach to care management		Our care management approach is evidence-based and person-centred. We partner with you to deliver a holistic care management service that focuses on early intervention, frailty prevention and social support. Supported year-round by registered general and specialist nurses, and allied health professionals, our care management is professional and strives to meet your individual needs. We will also work with you to set goals, and provide you with the care and support you need to achieve them.			
		Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$66.65	\$117.00	\$254.25	\$385.00
Fully managed by provider	Approx. no. hours per fortnight	1.5	2.7	5.9	7.7
Self-managed by you	Per fortnight	NA	NA	NA	NA
Self-managed by you	Approx. no. hours per fortnight	NA	NA	NA	NA





Price for Common Services	How the provider delivers services	Standard Hours 7am – 5pm	Non-Standard Hours 5pm – 7am	Saturday	Sunday	Public Holiday
Personal care (Per hour)	Southern Cross Care provides own staff (prices as indicated)	\$56.00	5pm – 10pm \$62.46	\$80.77	\$104.46	\$140.00
Nursing (Per hour)			10pm – 7 am \$100.15			
Cleaning and household tasks (Per hour)	Client chooses other service provider (prices on application + 10%)	\$56.00	5pm – 10pm \$125.05	\$159.51	\$185.11	\$246.15
Light gardening (Per hour)			10pm – 7 am \$132.92			
In-home respite (Per hour)			5pm – 10pm \$62.46			
	10pm – 7 am \$100.15					

Other Costs		Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$34.00	\$60.00	\$131.00	\$199.00
Maximum exit amount	Max. Total	\$0			
Staff travel costs to visit you	Per km	Included in unit cost			
Separate cost when you want to receive services from a different provider	Yes	10% brokerage fee			